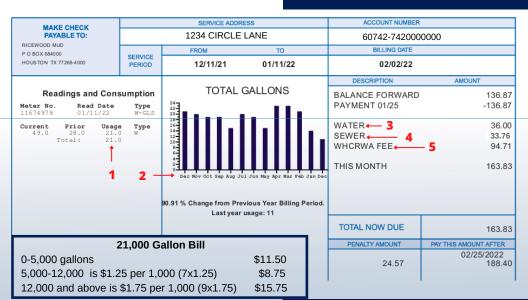


Billing Inquiries: 281-579-4500 mudcustomerservice@inframark.com



UNDERSTANDING MY WATER BILL

Rates for Residential Water Service:

Minimum monthly charge of \$11.50 includes 1,000 to 5,000 gallons of metered water.

For every 1,000 gallons of metered water over 5,000 up to 12,000 gallons is \$1.25 per 1,000 gallons metered.

For every 1,000 gallons of metered water over 12,000 gallons is \$ 1.75 per 1,000 gallons metered.

Rates for Residential Sanitary Sewer Service:

Monthly Flat Rate (includes garbage collection) is \$33.76.

WHCRWA Rate:

\$4.51 for every 1,000 gallons of metered water.

- Number of gallons (expressed in 1,000 gallons) measured during the Billing period
- 2 12-month graph of recorded water usage (expressed in 1,000 gallons)
- Calculated amount due for water usage as determined by Rate Order (Usage x Rate)
- Calculated amount due for sewer usage as defined by Rate Order (Flat rate, includes garbage collection)
- 5 Calculated amount due to West Harris County Regional Water Authority (Usage x Rate)